
Resource B

Website References Mediation Organization rules, Codes of Conduct and other administrative sources

(websites last consulted September 2008)



Hereunder follows an overview of a selection of website references for mediation organizations in several countries, on whose websites information on Mediation Rules, Codes of Conduct, list of their mediators and other resources can be found. An updated version of this overview (containing links to the specific pages) can be consulted at www.toolkitmediation.com. You are welcome to send any updates or information that you would like to have included in the overview to: info@toolkitmediation.com. Global overviews on more countries can also be found on: www.mediate.com, www.imi-mediation.org, www.mediationworld.net, www.mediatorswithoutborders.org, (mediators beyond borders). A wealth of information can also be found on mediation-focused blogs, many of them can be found at <http://adrblogs.com>.

Organization	Short form	Website
<i>International Chamber of Commerce</i> ADR Services Provider	ICC	www.iccwbo.org
<i>International Mediation Institute</i> Institute (International user-driven public-interest initiative in certifying competency of mediators)	IMI	www.imimediation.org
<i>The International Trademark Association</i> ADR Services Provider	INTA	www.inta.org
<i>United Nations Commission on International Trade Law</i> United Nations Body	UNCITRAL	www.uncitral.org
<i>World Intellectual Property Organization</i> ADR Services Provider	WIPO	www.wipo.int/amc/en/mediation

Europe

European Commission, European Judicial Network (ADR)	EC	http://ec.europa.eu/civiljustice
France		
<i>Centre de Médiation et d'arbitrage</i> ADR Services and Trainings provider.	CMAF	www.cmaf.fr
Germany, Austria and Switzerland		
<i>Wegweiser mediation</i> Weboverview of Mediation Training Providers		www.wegweiser-mediation.de
Switzerland		
<i>Schweizerischer Dachverband Mediation (The Swiss Mediation Association)</i> ADR Services and Training Provider	SDM	www.infomediation.ch (German, French and Italian)
<i>The Swiss Chamber of Commercial Mediation</i> ADR Services Provider	SCCM	www.csmc.ch

Mediation Rules	Ethics/Code of Conduct	Clauses	Miscellaneous
YES		YES	Mediator certification scheme. Finding certified mediators. Links to knowledge bases (learnership).
European, North American, South American, Asian version + Japanese version		YES	Useful ADR links: www.inta.org/Index.php?option=com_content&getcontent=3&id=696&task=view&Itemid=224&getcontent=4
YES			Online resources overview. Model Law on International commercial conciliation.
YES		YES	Mediation case examples: www.wipo.int/amc/en/mediation/case-example.html .
YES	YES		
YES		YES	French-German Initiative: www.cmap.fr/interna.php?page=24&niveau=1 List of mediators (links) published.
	YES		List of mediators published as well as training requirements for mediators.
	YES		List of mediators published, as well as rules for accreditation for mediators.

Organization	Short form	Website
Italy		
ADR Center ADR Services and Training Provider	ADR Center	www.adrocenter.com
Netherlands		
ACB Group ADR Services and Training Provider	ACB	www.acb-group.com
Landelijk Bureau Mediation naast Rechtspraak Court connected ADR Services Provider	LBM	www.rechtspraak.nl
Nederlands Mediation Instituut Institute, foundation	NMI	www.nmi-mediation.nl
UK		
General Mediation Council Institute (represents mediation providers and mediators)	CMC	www.civilmediation.org
Center for Effective Dispute Resolution in London ADR Services and Trainings provider	CEDR	www.cedr.co.uk
Family Mediation Helpline ADR Services Provider		www.familymediationhelpline.co.uk
The London Court of International Arbitration ADR Services Provider	LCIA	www.lcia-arbitration.com
National Mediation Helpline.com ADR Services Provider		www.nationalmediationhelpline.com
The Chartered Institute of Arbitrators ADR Services Provider	CI Arb	www.arbitrators.org
Scotland		
Core Solutions ADR Services and Trainings provider	CORE	www.core-mediation.com
Ireland		
The Mediators' Institute of Ireland MI Institute, association for Mediators		www.themil.ie

Mediation Rules	Ethics/Code of Conduct	Clauses	Miscellaneous
Italian and International Rules	European Code of Conduct	YES	International technical assistance and consulting projects: www.adrcenter.com/International/
Dutch and International Rules	YES	YES	Complaint scheme and disciplinary rules. Associated organization of Foundation of Disciplinary Rules for Mediators, STM. List of mediators open for parties, but not published on the web.
YES	YES	YES	Complaint scheme and disciplinary rules. Overview of all in the Netherlands registered and certified mediators. Associated organization of Foundation of Disciplinary Rules for Mediators, STM. Accreditation of providers accreditation. Overview of accredited providers.
YES	YES	YES	YES Case studies, complaint scheme, overview of providers.
YES		YES	Complaint scheme, sample mediation agreement, overview of providers. YES
		YES	Overview with interesting links to other websites.
	YES		List of mediators published. Requirements for mediators. Complaint scheme.

Organization	Short form	Website
Sweden		
Mediation Institute of the Stockholm Chamber of Commerce ADR Services Provider	SCC	www.sccinstitute.com/uk/SCC_Mediation_Institute/
Russia		
Center of arbitration and mediation of the Chamber of Commerce and Industry of the Russian Federation ADR Services Provider		www.tpprf-arb.ru/eng/kp_spls.php
Scientific and methodological Center for Mediation and Law ADR Services Provider		www.mediacia.com
Romania		
Uniunea Centrelor de Mediere din Romania (The Union of Mediation Centres of Romania) ADR Training Provider	UCM	www.ucmro.ro
Slovakia		
BB Consensus ADR Services Provider		www.bbconsensus.sk
MEDA Region		
ADR Technical Assistance The resources of the EC sponsored MEDA project and other international consulting projects of ADR Center Italy offer a wealth of information on the region		www.adrmeda.org and www.adrcenter.com/international

USA

American Arbitration Association International Center for Dispute Resolution of the American Arbitration Association ADR Services and Training Provider	AAA ICDR	www.adr.org www.adr.org/International
American Bar Association, Mediation of Client-Lawyer Disputes Association of lawyers	ABA	www.abanet.org
Association of Family and Conciliation Courts Association of professionals	AFCC	www.afccnet.org

Mediation Rules	Ethics/Code of Conduct	Clauses	Miscellaneous
YES		YES	
YES		YES	
	YES, EU Code		List of mediators published.
			List of mediators published.
			List of mediators published.
YES	YES	YES	Guide to drafting clauses.
YES			
YES			Model Standards of Practice for Family and Divorce Mediation.

Organization	Short form	Website
<i>Kukin Program for Conflict Resolution at Benjamin N. Cardozo School of Law: ADA (Americans with Disabilities Act)</i> University, ADR Training Provider	ADA	www.cojcr.org
<i>United States Arbitration & Mediation</i> ADR Services and Training Provider	USA&M	www.usam.com
<i>Better Business Bureau</i> ADR Services Provider	BBB	www.dr.bbb.org
<i>The Chicago International Dispute Resolution Association</i> ADR Services and Training Provider	CIDRA	www.cidra.org
<i>International Institute for Conflict Prevention and Resolution</i>	CPR	www.cpradr.org
<i>Judicial Arbitration and Mediation Services</i> ADR Services Provider	JAMS	www.jamsadr.com
<i>North American Free Trade Agreement (Canada, US, Mexico)</i>	NAFTA	www.nafta-sec-alena.org
<i>National Standards for Court-Connected Mediation Programs</i>	RSI	www.courtadr.org
Canada		
<i>ADR Institute of Ontario Inc</i> ADR Services Provider		www.adrontario.ca
<i>The British Columbia International</i> ADR Services Provider	BCICAC	www.bcicac.com
<i>The British Columbia government, Ministry of Attorney General</i>		www.ag.gov.bc.ca
The Americas		
<i>Commercial Arbitration and Mediation Center for the Americas</i> ADR Services Provider	CAMCA	www.sloc.oas.org/dispute/comarb/camca/camtoc_e.asp
Mexico		
<i>The Mexico City National Chamber of Commerce</i> ADR Services provider		www.jurisint.org/en/ctr/25.html www.ccmexico.com.mx

Mediation Rules	Ethics/Code of Conduct	Classes	Miscellaneous
YES	YES		Several resources consulted.
YES		YES	
YES			IDS, Informal Dispute Settlement.
YES		YES	List of neutrals published.
YES	YES	YES	List of neutrals published.
YES	YES	YES	List of neutrals published.
		YES	
YES			Sample ADR forms. Monitoring and evaluation.
YES	YES		Complaints policy.
YES		YES	Mediation agreement. List neutrals published.
YES		YES	
YES	YES		
YES		YES	

Organization	Short form	Website
Africa		
<i>African Mediation association</i>	AFMA	www.africanmediation.org
Kenya		
<i>Dispute Resolution Center Kenya (Nairobi)</i> ADR Service Provider		www.disputeresolutionkenya.org
Nigeria		
<i>Negotiation & Conflict Management Group</i> ADR Services and Trainings Provider		www.ncmggroup.org
<i>The Lagos Multi-Door Courthouse</i> ADR Service Provider		www.thelagosmultidoor.org
OpenWells		www.openwells.org
<i>Mediation Training Institute Nigeria</i> ADR Training Provider	MTI Nigeria	http://mtlabuja.com
South Africa		
<i>African Initiative for Mediation</i> ADR Services and Training Provider	AIM	www.mediate.org.za
<i>Commission for conciliation, Mediation and Arbitration</i> ADR Services Provider	CCMA	www.ccma.org.za
<i>Conflict Dynamics</i> ADR Services and Training Provider		www.conflictdynamics.co.za
<i>Mediation Institute of South Africa</i> ADR Services and Training Provider		www.mediation.org.za
<i>TOKISO Dispute Settlement</i> ADR Services Provider	TOKISO	www.tokiso.com

Australasia**Australia**

<i>National Alternative Dispute Resolution Advisory Council</i> Professional Institution	NADRAC	www.nadrac.gov.au
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Mediation Rules

Ethics/Code
of Conduct

Clauses

Miscellaneous

	YES		Chat room.
YES	YES	YES	
	YES		Link to SANCOM: South African National Council of Mediators. Link to SAAM: South African Association of Mediators.
YES	YES	YES	List of mediators published.

YES

Overview of several ADR providers.

Organization	Short form	Website
LEADR – Association of Dispute Resolvers ADR Services Provider	LEADR	www.leadr.com.au
Australian Mediation Association ADR Services Provider	AMA	www.ama.asn.au
Australian Institute of Family Law Arbitrators and Mediators (AIFLAM) Mediation Institute	AIFLAM	www.aiflam.com.au
Law Council of Australia Public Institution		www.lawcouncil.asn.au
DRC Bond University ADR Training provider	Bond	www.bond.edu.au
New Zealand		
Arbitrators' and Mediators' Institute of New Zealand inc AMINZ ADR Services and Training Provider	AMINZ	www.aminz.org.nz
NZS.com New Zealand Service Provider Directory	NZS.com	www.nzs.com/business/services/legal/mediation
LEADR, Association of Dispute Resolvers	LEADR	www.leadr.co.nz

Asia

Asian Mediation Association	AMA	www.mediation.com.sg
China-Germany		
Beijing-Hamburg Conciliation Center Hamburg (refers to conciliation)		www.hk24.de/produktmarken/recht_und_fair_play/schiedsgerichtemediation-schlichtung/schlichtung/Hamburg/Beijing/hamburg.jsp
China-Italy		
Italy-China Business Mediation Center		www.camera-arbitrale.com
Hong Kong		
Hong Kong International Arbitration Centre ADR Services Provider	HKIAC	www.hkiac.org/HKIAC/HKIAC_English/main.html

Mediation Rules	Ethics/Code of Conduct	Clauses	Miscellaneous
		YES	Mediation agreement.
	YES		
	YES		Guidelines for lawyers in mediation. Table of ADR bodies.
			List of mediators published.
			Directory with list of Law, Lawyer, Lawyers, Legal, Mediator, Mediation and Facilitator NZ websites.
			List of mediators published
YES	YES		Mediation agreement.
YES	YES		
YES	YES	YES	Process of handling complaints for accredited mediators. List of mediators published.

Organization	Short form	Website
<i>Hong Kong Law Society</i>		www.hklawsoc.org
<i>Hong Kong Institute of Arbitrators</i> Group of professionals, with the main objective to promote ADR	HKI Arb	www.hklarb.org.hk
<i>City University Hong Kong – WTO Law and Dispute Resolution Centre</i> ADR Research and Development		www.cityu.edu.hk/slw/english
Indonesia		
<i>Pusat Mediasi Nasional (Indonesian National Mediation Centre)</i> ADR Services and Trainings Provider	PMN	www.pmn.or.id
India		
<i>Mediation India (Kerala)</i> ADR Services Provider	DSF	www.mediationindia.org
<i>Indian Institute of Arbitration and Mediation</i> ADR Services and Training Provider	IIAM	www.arbitrationindia.org
<i>Mediators Council of India</i> ADR Services and Training Provider	MeCI	www.mediatorscouncil.org
<i>The International Center for Alternative Dispute Resolution</i> ADR Services and Training Provider	ICADR	www.icadr.org
<i>FICCI Arbitration and Conciliation Tribunal</i> ADR Services Provider	FACT	www.ficci-arbitration.com
<i>Delhi Mediation Centre</i> ADR Services Provider	FGW	http://delhimediationcentre.gov.in/
Japan		
<i>Tokyo Maritime Arbitration Commission</i> ADR Services Provider	TOMAC	www.jselnc.org/en
Singapore		
<i>Singapore Mediation Centre</i> ADR Services and Training Provider	SMC	www.mediation.com.sg

Mediation Rules	Ethics/Code of Conduct	Clauses	Miscellaneous
YES	YES YES		Useful related links.
	YES		List of mediators published
YES		YES	List of mediators published. List of mediators published.
YES			List of mediators published.
YES			List of mediators published. Qualifications of mediators.
YES			Example letters, requests and agreements.
YES	YES	YES	Information on the Asian Mediation Association (AMA). List of mediators published.